

Commercial PV Service, Monitoring & Technical QA/QC Manager

SolarCraft – Novato, CA

If you are an experienced Commercial PV Service Technician or Service Field Manager interested in joining a new team that will appreciate your talents and hard work – we invite you to consider joining SolarCraft.

SolarCraft is led by experienced industry veterans, and is the largest and longest lasting solar provider in the SF North Bay Area. We are proud to make a significant positive impact in our local communities, and strive to maintain teams of employees and field crews that can learn and advance with SolarCraft - but equally important is that our operations and technical teams like who they work with and respect what they are doing. Our operations team members earn competitive wages and have incentive plans that foster teamwork and accountability, and reward performance and enthusiasm.

SolarCraft's Solar PV Service Tech Manager will be Full-Time, based in our Novato, CA office and working primarily through Marin, Sonoma, & Napa Counties. The position involves the service and maintenance of solar electric (PV) and energy storage systems, primarily commercial systems – as well as performing Quality Assurance/Quality Control during design/build of new projects. The ideal candidate will have 5+ years' experience installing and/or servicing solar PV systems, or equivalent experience in electric, roofing or energy construction fields.

The primary responsibilities of the **Solar Electric (PV) Service Technician Manager** are:

The PV Service Manager responsibilities include:

- Work safely at all times, and ensure the safety of yourself, your teammates, clients, partners and the sites you are on.
- As directed by leadership, to perform on-site service, troubleshooting, and repair of solar electric (PV) projects for businesses. This is a field construction role (with use of Company truck) with some Office time that requires a positive attitude, hard work ethic, and knowledge and experience with solar electric systems, general construction and electrical systems, and strong computer skills.
- Must have knowledge of Solar Communications systems. Must be able to install, troubleshoot, and repair complicated PV Communication systems (i.e. Fronius, SMA, SolarEdge, AlsoEnergy, Enphase, HI-Q, etc.)
- Work collaboratively with Foreman/Superintendents, Project Managers and your team to ensure safety, quality, client satisfaction, project schedules and budgets are achieved.
- Prioritize and schedule client service issues, balance profitability with Customer requests, and manage the company's warranty liability.

Desired Qualifications:

- Previous hands-on experience in solar installation or construction, troubleshooting and service/repair of systems.
- Must be able to routinely lift 75 lbs., climb ladders, work in enclosed spaces, have a technical aptitude and be familiar with construction build sites

- Knowledge and ability to use construction hand tools, measuring devices, and power drills, portable band saws, electrical and measuring devices, etc.
- The ability to read and understand project drawings, plan-sets, single-line drawings, and blueprints.
- Maintain a clean and orderly work site at all times and represent the company well.
- Self-starter with the ability to work well in a fast-paced work environment both independently and as part of a team (3-5 people)
- Install, evaluate, and repair solar PV system components including installing water-positive roof flashings, solar racking, solar modules, conduit and wire, electrical switches and monitoring systems. As well as work on ground mount system, including concrete, excavation.
- High School graduate or equivalent
- Certifications and/or clean license to drive commercial trucks is required.
- NABCEP certification or accredited PV installer certification a plus

Competitive Compensation and Benefits:

- Competitive pay and PTO benefits.
- Health insurance with company subsidy.
- Employee Stock Ownership Plan participation and 401(k).
- On-the-job training and education in solar energy.
- Use of Company truck
- Opportunities for advancement within a rapidly growing business and industry

SolarCraft is 100% Employee-Owned and one of the largest green-tech employers based in the SF North Bay. Our team of dedicated employee-partners is proud to have installed more solar energy systems than any other company in the North Bay (7,000+), including many for our community's most recognizable organizations. We are a certified Green Business, consistently ranked as one of the best places to work in the North Bay and recognized as one of California's most enduring renewable energy companies. We try to combine the best of working at a small, local company with being part of a well-established industry leader.

SolarCraft is an equal employment opportunity employer and will consider all qualified candidates without regard to race, religion, color, age, sex, sexual orientation, marital status, nationality, veteran status or disability. If an offer of employment is made, proof of authorization to work in the US and/or U.S. citizenship must be provided.