



August 1, 2018

**Telephone Fraud Alert:**

Recently SolarCraft's main phone number has been fraudulently used in a telephone auto-dialing scam. In a process called 'spoofing', robocall firms make it appear that calls are originating from a local, trusted company when in fact they are computer generated, or typically from out of state or overseas. If you have received an unwanted call or hang-up that appears to be from SolarCraft, please disregard. We are sorry you were inconvenienced, as we have been.

SolarCraft has been a local business for 35 years and has never done telephone solicitation, nor do we engage in neighborhood canvassing, hard-sell solicitations, or cold calling common in our industry (we don't even sell online, preferring to get to know our clients and provide onsite evaluations). SolarCraft is not involved in these calls in any way, nor have any clients or prospective clients information been shared with any outside organization. We value the trust of our clients and partners and do everything we can to protect everyone's privacy. We are working with authorities and FCC to resolve the situation.